



2ND REGIONAL HOSPITALITY LEADERSHIP SUMMIT AND EXPO EASTERN AFRICA

“Highlighting Sustainable Practices & Responsible Leadership in Hospitality & Tourism Sector”

 **6TH – 8TH
MARCH 2024**



**DIAMONDS LEISURE & GOLF
RESORT DIANI SOUTH COAST,
KENYA**

**3
DAYS**

**15
EXHIBITORS**

**80
DELEGATES**

**EVENT
ORGANIZED
BY**



**VICTORY
GLOBAL
IMPACT**

REGIONAL HOSPITALITY MAGAZINE 2ND EDITION



Meet and Greet Hospitality Industry well renown speakers

Regional Hospitality Leadership Summit 2023 - Sarova Whitesands Beach Resort & Regional Hospitality Food Expo & Conference 2023, Westlands Banquet Centre - Review





Welcome Remarks

From Event Director
ENOCK MAKANGA

H.E The Governor, Kwale County, The Representative of the Cabinet Secretary, Ministry of Wildlife and Tourism, Distinguished Guests, Esteemed Delegates, and Distinguished Dignitaries, Exhibitors. It is with great pleasure and honor that I extend a warm welcome to each of you to the Second Regional Hospitality Leadership Summit May 2024, hosted here at the Diamonds Leisure and Beach Resort in Diani, Kenya.

As the Managing Director of Victory Global Impact Ltd, I am thrilled to see such a distinguished gathering of industry Leaders, Innovators, and Stakeholders coming together under one roof to discuss and shape the future of the hospitality and tourism industry in our region in East Africa.

This summit represents a significant milestone in our collective efforts to drive excellence and innovation in the hospitality and tourism industry.

Over the next few days, we have an exciting lineup of insightful sessions, engaging workshops, and networking opportunities designed to inspire, educate, and empower all of us to lead with vision and purpose as Hospitality Leaders.

To our esteemed delegates, I encourage you to actively participate in the discussions, share your experiences, and leverage this platform to forge new partnerships and collaborations that will propel our industry forward.

To our esteemed exhibitors, thank you for showcasing your products, services, and innovations that are shaping the future of hospitality and tourism industry. Your contributions play a vital role in driving growth and excellence within our Industry.

To our distinguished guests from the Ministry of Tourism and Wildlife, and Kwale County, we are deeply honored by your presence. Your support and collaboration are instrumental in driving sustainable hospitality and tourism development and economic growth in our region.

In conclusion, I would like to express my gratitude to all our sponsors, partners, and volunteers who have worked tirelessly to make this summit a reality. Your commitment and dedication are truly commendable. As we embark on this journey together, let us embrace the spirit of collaboration, innovation, and excellence.

I wish you all a productive, inspiring, and memorable experience at the Second Regional Hospitality Leadership Summit 2024. **THANK YOU**

Warm regards

Enock Alumasi Makanga
Managing Director
Victory Global Impact Ltd.
South B South Gate Centre Mezzanine, Nairobi.

**VICTORY GLOBAL
IMPACT LTD.**
Management and Training Consultants in Africa

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- EVENT PLANNING
- EVENT MANAGEMENT
- STAFF RECRUITMENT
- STAFF IN-HOUSE TRAINING
- CORPORATE MANAGEMENT TRAINING
- TEAM BUILDING PROGRAMS

Exhibitors





HOSPITALITY LEADERSHIP SUMMIT EASTERN AFRICA

2ND REGIONAL HOSPITALITY LEADERSHIP SUMMIT & EXPO EASTERN AFRICA



**6TH – 8TH
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DIAMONDS LEISURE & GOLF RESORT DIANI SOUTH COAST, KENYA

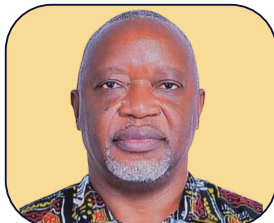
Meet and Greet Hospitality Industry well renown speakers

Join us for an immersive experience at the 2nd Regional Hospitality Leadership Summit & Expo, where industry leaders and visionaries converge to shape the future of hospitality.

Speakers



ENOCK ALUMASI MAKANGA
Group Managing Director
Victory Global Impact
Africa LTD



MR. VICTOR SHITAKHA
Chair - Kenya Coast Tourism
Association & Director
Kenya Tourism Board



ANGELA MWENDERANI
Human Resources Manager
Diani Sea Resort



FRANK GISHA
CEO
East Africa Tourism
Platform



ANTIPAS NYAMBOK
Head of Operations
The Nairobi Hospital /
Chairman HHPA KENYA



MR. WALTER ALALA
Dy. Group General Manager
La Maison Royale
Hotels, Kenya



M/S. RHODA MWIKALI KEIRU
Operations Manager Longonot
Place and Norfolk Towers,
Nairobi



JEFF MUKOLWE
General Manager Baobab
Beach Resort and Spa
Diani



HELLEN KIBE
Director
Amboseli Institute of
Hospitality and
Technology



MWANASE AHMED
CEO - Distant Relatives
Ecology & Backpackers,
Kilifi



M/S JEAN BYAMUGISHA
Executive Director
Uganda Hotel Owners
Association



AMOS WEKESA
Chief Executive Officer
Great Lake Safaris Ltd,
Uganda



ANDERSON OKWARO WERE
General Manager Hillside Plaza
Hotel Kampala Uganda & Director
at Zekwandy Le Place Kendu Bay,
Kenya



PAUL NJUGUNA
Lead Consultant - Villasezi
Resources. A team 360 Degrees
hospitality & tech
consultancy



NANCY RISPER ATIENO
HR Weston Hotel



PAULINE NTHENYA
Operations Manager
Diani Sea Resort

EVENT ORGANISERS:

VICTORY GLOBAL IMPACT LTD,

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info@victoryglobalimpact.com | www.hospitalityleadershipsummitea.com

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HOSPITALITY LEADERSHIP AND SUMMIT EXPO

Redefining Hospitality – Recovering for Future growth
6th – 8th March 2024

Diamonds Leisure & Golf Resort
 Diani South Coast

WEDNESDAY, 6th March 2024
DAY 1

8:00am – 9:00am	Delegates Arrival and Registration National Anthems
9:00am – 10:00am	Opening and welcome remarks: <ul style="list-style-type: none"> - Mr Enock Makanga MD, Victory Global Impact, Kenya (Event Organizers) - Mr. Julius Owino, CEO, Kenya Coast Tourist Association - Mr. Mohamed Hersi, Director of Operations for Pollmans, Baobab and Taita Salt Lick Resort. - Mr. Sven Kampa, Chairman, Diani Hotel Owners Association - Mr. Mike Macharia, Chief Executive Officer Kenya Association of Hotelkeepers & Caterers or His Representative. - Dr. Abbas Gullet, ODirector of Boma International Hospitality College. - Hon. Antony Mwamunga, Chief Officer, Tourism, Trade and Enterprise Development, Kwale County. - H.E Fatuma Achani, The Governor County Government Of Kwale - Qs. Dr Patrick Mbuha, from the Ministry of Tourism and Wildlife Representing Hon. Dr. Alfred Mutua. Cs Ministry of Tourism and Wildlife
10:00 am – 10:30am	HOSPITALITY EXHIBITION
10:30 am –11.30 am	TEA BREAK
11:00 am –11.30 am	EXHIBITORS PRESENTATION
11:30 am –12.15 pm	1st Session: Topic: Sustainable and Responsible Practices in the Recruitment and Retention of Gen Z for the Future of the Hospitality Industry Speaker: Mr. Jeff Mukolwe – GM Baobab Beach Resort and Spa
12.15p.m–1.00 pm	Panel Discussion: Mr. Victor Shitaka. – Kenya Coast Tourism Association & Director Kenya Tourism Board
1:00 pm – 2:00 pm	LUNCH BREAK
2:00 pm –2:40pm	2nd Session Topic: Environmental Responsibility, Green Initiatives, Sustainability Practices, Green Certifications and Eco-conscious Leadership. Sustainable sourcing and waste reduction in the Hospitality Industry. Speaker: Mr Walter Alala. – Group General Manager, La Maison Royale Hotels Group.

DAY 1 cont.....

2.40p.m–3.00 pm	Panel Discussion: M/s Mwanase Ahmed – CEO Distant Relatives Ecolodge & Backpackers, Kilifi. Mr. Hillary Sielle. GM Travelers Beach Resort Mr. Joab Andayi – General Manager – Tamarind Hotel Mombasa
3:00pm – 3.30 pm	EXHIBITORS PRESENTATION
3:30p.m – 4:15pm	3rd Session Topic: Serviced Apartments, Prominent Accommodation, Guest Satisfaction Within The Hospitality Industry Speaker: M/s Rhoda Mwikali. Operations Manager Longonot Place and Norfolk Towers
4.15p.m–4.30 pm	Panel Discussion: Mr. William Ndoto. Chief Commercial Officer, Triunum Hospitality
4:30pm	EVENING TEA

THURSDAY, 7th March 2024 – DAY 2

8:00am–8.30am	Arrival of Delegates and Exhibitors Opening Remarks: M/s Jane Adam. Chairlady Kenya Association of Women in Tourism.
8:30 am – 9:15am	1st Session Topic: Maximizing Economic Benefits of Travel in East Africa as a Single Destination: The Role of the Hospitality Sector to Fast Track the Evolution of East Africa Destination Marketing.
9.15am–9.30am	Speaker: Mr. Frank Mugisha. CEO East Africa Tourism Platform Panel Discussion: Ambassador Paul Mukumbya. Uganda Consulate Mombasa M/s Joan Ndung'u. The Residences Manager, Leopard Beach Resort and Spa
9:30a.m– 10.00 am	EXHIBITORS PRESENTATION
10:00am–10:30am	TEA BREAK
10:30am–11:20am	2nd Session Topic: Green Talent, Inclusive Cultures: Pioneering Sustainable HR Practices for Tomorrow's Hospitality
11.20am–12.30pm	Speaker: M/s Angela Mwenderani. Human Resource Manager Diani Sea Resort Panel Discussion: M/s Nancy Risper Otieno. Human Resources Manager, Weston Hotel
12:30pm –1.00pm	HOSPITALITY EXHIBITION
1:00p.m– 2:00pm	LUNCH BREAK
2:00p.m–2.40 pm	3rd Session Topic: Mitigating Bullying and Harassment in the Hospitality Industry/ Successful Apprenticeship in the Hospitality Industry. Speaker: M/s Pauline Nthenya. Operations Manager Diani Sea Resort

DAY 2 cont.....

DAY 3 cont.....

2.40pm-3.00pm	Panel Discussion: M/s Angela Mwenderani M/s Nancy Risper Otieno
3:00pm - 3.30pm	EXHIBITORS PRESENTATION
3:30p.m-4.10pm	4th Session Topic: Leveraging Technology for Operational Efficiency and Guest Satisfaction. Speaker: Mr. Paul Njuguna. Lead Consultant, Villasezi Resources
4.10pm-4.30pm	Panel Discussion: Mr. Sriashok Udupa. Director,Business Solutions Africa
4:30pm	EVENING TEA

1:00pm- 2:00pm	LUNCH
2:00pm-3:00pm	GENERAL MANAGERS LEADERSHIP AWARDS AND PRESENTATION OF LEADERSHIP CERTIFICATES

FRIDAY, 8TH March 2024 – DAY 3

SPEAKERS & PANELIST

ENOCK ALUMASI MAKANGA, MR. VICTOR SHITAKHA,
ANGELA MWENDERANI, FRANK GISHA ANTIPAS NYAMBOK,
MR. WALTER ALALA, M/S. RHODA MWIKALI KEIRU, JEFF MUKOLWE
HELLEN KIBE, MWANASE AHMED, M/S JEAN BYAMUGISHA
AMOS WEKESA, ANDERSON OKWARO WERE, PAUL NJUGUNA
NANCY RISPER ATIENO, PAULINE NTHENYA

8:00a.m - 8: 30am	Arrival of Delegates and Exhibitors
8:30am - 9:00am	1st Session Topic: The Role of Hospitality Capacity Building and Training in the Hospitality Industry. Speaker: M/s Hellen Kibe. Director of Operations & Academic Affairs, Amboseli Institute of Hospitality & Technology
9.00am-9.30am	Topic: Skilling and Upskilling for Employment Entrepreneurship Opportunities in the Hospitality Industry. Speaker: Dr Billy Wadongo – Head of Research, Innovation & Business, Boma International Hospitality College.
9:30am -10.00am	Panel Discussions: Dr Billy Wadongo, M/s Kibe, Mr. Enock Alumasi Makanga, Managing Director, Impact Chefs and Hospitality Academy
10:00a.m -10:30am	TEA BREAK & EXHIBITORS PRESENTATION
10:30am -11.10am	2nd Session Topic: Effective Management of Laundry Services, Hospitality Operations, and Housekeeping. Speaker: Antipas Nyambok Head of Operations The Nairobi Hospital/ Chairman HHPA Kenya.
11.10am-11.50am	Topic: Innovation and Equipment Efficiency in the Kitchen Speaker: Mr. Vernon J. Slak Managing Director, Uni Industries East Africa.
11.50 am -12.30pm	3rd Session Topic: Developing potential culinary talent into specific professional needs. Speaker: Chef Abdalla Masoud – Culinary Expert Panel Discussion: Diamonds Leisure Beach & Golf Resort.
12.30 pm-1.00 pm	PANEL DISCUSSIONS



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+254 754 888000

www.hospitalityleaderashippsummitea.com
info@hospitalityleaderashippsummitea.com

Celebrating the Culinary Journey of Chef Sylvester Kudaka

The Most Hard Working Chef the The Year 2023

29th December 2023

Chef Sylvester Kudaka started his culinary journey at Voyager Beach Resort in Mombasa, Kenya under the mentorship of able Executive Chef Vincent Mukudi Kanot.

He pursued his Diploma in Food & Beverage Production at Impact Chefs and Hospitality Academy, South B in Nairobi, Kenya supported by Managing Director Mr Enock Alumasi Makanga and Mr. Ken Odhiambo Principal Impact Chefs and Hospitality Academy following his passion in Culinary Arts.

He has worked at the Voyager Beach Resort, Masai Mara and the Almarai Company in Saudi Arabia.

Chef Sylvester Kudaka showed a unique Character of patience in life, very detailed in his Culinary work and above all very Disciplined Trainee Chef who joined Impact Chefs and Hospitality Academy while working all the way in Mombasa. He was a frequent visitor of Standard Gauge Railway.

He was able to balance his Studies and work and finally made it at Impact Chefs and Hospitality Academy Nairobi. He strongly advises Chefs without Food Production Certification to go back to class as there are wonderful Hospitality Opportunities waiting for them and you can't compete Internationally without relevant Culinary Certificates and Diploma.

Impact Chefs & Hospitality Academy would like to congratulate Chef Sylvester Kudaka for the effort he made as a Trainee at Impact Chefs and Hospitality Academy is hereby awarded the MOST HARD WORKING CHEF OF THE YEAR 2023.

We wish him Best of luck in his Career in United Arab Emirates

Tel : +2547548880000, +2547829999000
Email: info@impactchefsacademy.com
www.impactchefsacademy.com

**Best wishes
Chef Sylvester Kudaka**



Company Profile

Hychem Hygiene & Healthcare Solutions is a quality driven company based in Nairobi, Kenya, committed to manufacturing and supplying the highest standard of industrial cleaning chemicals, disinfectants and hygiene equipment.

We service the hospitality & catering industry, schools, colleges & learning facilities, health care and high risk establishments, on-premises and industrial laundries, food processing & manufacturing operations.

Capacity & Support

Customised need-based solutions specific to client requirements, after-sales service support with on-site demonstrations and scheduled visits.

Automation

We automate chemical dispensing for high efficiency in costs, operations, and safety.



Hychem Food-Safe

We help our customers create a comprehensive hygiene management system for the facility to ensure their HACCP program and related SOPs are fully supported.



Our Range

F&B Hygiene Solutions



A powerful range of food safe chemicals available to ensure your factories (production) fixed in place equipment is cleaned to optimal standards, so your food safety standards are maintained.

Technical support for breweries, dairy, meat and juice processors for CIP, OPC, conveyor lubricant systems and water treatment applications.

Laundry



Extensive /high quality range that works in all water hardness conditions protecting the linen life and giving excellent wash results

Facilities Care



High quality floor finishes, hard surfaces stain management solutions and daily washroom maintenance chemicals that enhance the end customer experience.

Commercial Kitchen



Supporting chefs/food production by offering lasting solutions that cover farm to fork hygiene and comprehensive, beginner to advanced food hygiene training.





Soilex[®]
Prosolve Ltd

WE ARE YOUR ONE STOP SUPPLIER OF CLEANING PRODUCTS & ACCESSORIES TO INDUSTRIES, INSTITUTIONS & HOSPITALITY MARKETS

Our Mission is to be a leading supplier of cleaning products in the East African Region and to provide with integrity and dedication products and services which solve our customers cleaning and hygiene requirements at the effective rates.

We achieve these goals by provision of quality products in the areas of food hygiene, laundries, housekeeping, workshops and swimming pools in tandem with our mission of total cleaning solutions. We offer a full range of cleaning accessories, machinery fully supported by relevant training programs.

The competitive advantage of doing business with Soilex Prosolve Limited are:

1. Flexible product formulations
2. Single source of products and accessories
3. Technically competent staff
4. Locally produced high quality industrial products
5. A step service concept focused on helping customers solve their cleaning problems and improve profitability
6. Competitive pricing
7. Tailor made training for our customers

MARKET WE SERVE

Hotel | Lodges | Schools | Universities | Cleaning Companies | Colleges | Golf Club
Parastatals | Food Manufacturers | Local Authority | Beverage industry | Commercial Laundries

OUR CUSTOMERS



OUR PARTNER



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Office: +254724583333 + 254 773258855 +254773258855 0202013333 020801333
Ectovile Industrial Estate, Off Enterprise Rd Off Road A, Off Kibo Street, Yakutl Close, Nairobi.

Leleshwa

INSPIRED BY KENYA



WINE FROM THE GREAT RIFT VALLEY KENYA

Our home is at Morendat Farm, Naivasha, in the heart of Africa's Great Rift Valley. Lying along the equator, the grapes enjoy the warmth of the invigorating sun.

Our name comes from the Leleshwa Tree that bountifully surrounds our vineyards, embracing our passion and refreshing the work of our hands. As we worked moment by moment, day by day, we discovered the true spirit of Kenya.

As Kenyans, we continually seek opportunities to express ourselves beautifully, naturally, artistically. We found a way to nurture this irrepressible essence and put it in a bottle.



Mustek East Africa Limited is the premiere ICT solutions provider that offers end to end solutions with diversified multinational product portfolio within Pan African regions with over 20 years of existence

Power Back UP Solutions



Mobile Inverters



Inverters



Solar panels



Wine chiller



Undercounter beverage cooler



Patio heater



Chicken Rotisserie



Air conditioner



Hospitality Solutions

- ✓ POS Hardware & Software
- ✓ Drive Thru System
- ✓ PMS
- ✓ Liquor Control Solutions Spa & Salon Management Digital
- ✓ Menu Screens
- ✓ Audio System
- ✓ CCTV



Distribution Business

- ✓ Laptops
- ✓ Desktops
- ✓ UPS
- ✓ Printers
- ✓ Projectors
- ✓ Servers



Enterprise Resource Planning

- ✓ ERP & Accounting Systems
- ✓ BI Solutions
- ✓ Bar-Coding
- ✓ Asset Tagging
- ✓ Scanning Solution
- ✓ Industrial Weighing Scales
- ✓ Crate Management
- ✓ Cold Chain Process
- ✓ Payroll & HR Management



Outdoor & Off Road Solutions

- ✓ Retail Products
- ✓ Fridge/Freezers
- ✓ Ice machines
- ✓ Wine Chillers
- ✓ Coffee Machines
- ✓ BBQ Grills & Accessories
- ✓ Heaters
- ✓ 4x4 Accessories
- ✓ Camping Gear
- ✓ Trailers



Power Back-Up Solutions

- ✓ UPS
- ✓ Inverters
- ✓ Solar Panels
- ✓ MPPT & PVM
- ✓ Battery Box
- ✓ Auxiliary Box
- ✓ Deep Cycle Batteries



School Solutions

- ✓ Classmates
- ✓ Tablets
- ✓ Critical Links C3
- ✓ Interactive Boards
- ✓ Ebeam
- ✓ Charging Trolleys



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CONGRATULATIONS
TO TEAM
BOMA INTERNATIONAL HOSPITALITY COLLEGE

2nd Place
AT THE
EUROCHRIE
UNIVERSITY
CHALLENGE
2021



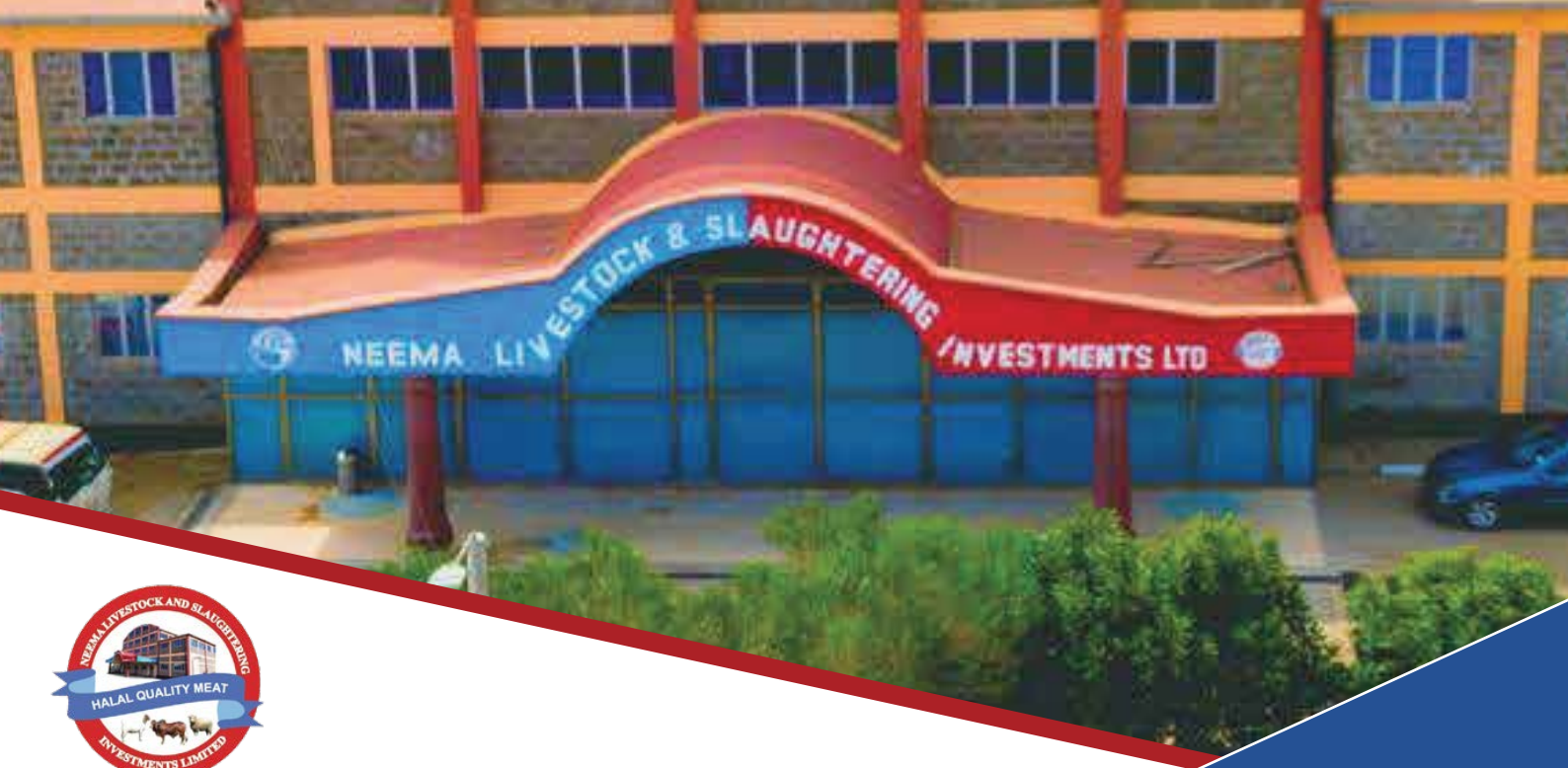
[@bomacollege](#)

BIHC Established in 2015, the Boma International Hospitality College (BIHC) is a centre of excellence TVET Institution accredited by The Technical and Vocational Education and Training Authority Kenya (TVETA), which has revolutionised hospitality education in Kenya and the region. In July 2022, the TVETA board approved BIHC application for accreditation to the first Private National Polytechnic in Kenya.

We are a company fully owned by the Kenya Red Cross Society under the management of Boma PanAfrican. Our core business is to provide education, training, research and consultancy in the Hospitality & Tourism Industry.

BIHC has become a nationally and internationally recognised brand resonating with the finest International Hospitality Management and Culinary Arts learning institute in East Africa. We have trained and influenced young and aspiring hoteliers leading to our graduates being sought after by the top hotels not only within East Africa, but also internationally. Together with the Business and Hotel Management School (BHMS) in Lucerne, Switzerland, we seek to nurture passion and empower the ambitions of students who want to start and grow their careers in the hospitality and culinary industries.





About us

Neema Livestock and Slaughtering Investments Limited is an Ultra-Modern export abattoir located in Lucky Summer, Kasarani sub-county within Nairobi County. It is five kilometers off Thika super highway from the main Kasarani Stadium entrance road. It can also be accessed from outer-ring road through Babadogo in Ruaraka into Lucky Summer, which is a distance of 9 kilometers.

COMPANY VISION & STRATEGY

Vision Statement

To be one of the World's leading processor of Halal, Quality and Organic meat and meat products.

Mission Statement

To source, process and market high quality Halal meat and meat products at competitive prices using efficient systems with the aim of empowering the pastoral communities economically.

Our Slogan

"Halal Quality Meat"

CORE OBJECTIVES

To ensure that all our customers get the best products and services at reasonable prices and at the right time.

CORPORATE SOCIAL RESPONSIBILITY (CSR)

We contribute towards the growth of communities that engage with us in order to support poverty eradication.

OUR CULTURE AND CORE VALUES

RELIABILITY

We keep our commitments and set out to consistently give our best. Through access to the main stakeholders who are the pastoral communities, NLSIC will be able to sustain a consistent supply of Livestock as the market demands.

QUALITY AND SAFETY

we maintain a high level of excellence in our products and services

INTEGRITY

We uphold honesty and strong ethics in everything we do.

COMMITMENT

We honour all our responsibilities and believe in excellent service

CUSTOMER ORIENTED

We understand the needs of our customers and suppliers and provide open and clear channels of communication

HALAL

We are committed to consistent production of 100% halal products

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Twitter: neemalivestocklimited, Facebook: neemalivestockslaughteringinvestments

FOOD SERVICE UNIFORM



GUEST SERVICE UNIFORM



MAINTAINANCE & SECURITY UNIFORMS



IMPACT

CHEFS & HOSPITALITY ACADEMY



IMPACT CHEFS & HOSPITALITY

ACADEMY



WHY CHOOSE US

- Guaranteed internships and job placements in high end hospitality establishments
- We have a state of art facilities
- Our students are exposed to well known chefs and hospitality deep state
- Highly qualified and experienced trainers
- Strong student support
- Serene learning environment
- Flexible mode of learning

COURSES WE OFFER

- Diploma in Food Production
- Certificate in Food Production
- Certificate in Pastry & Bakery
- Certificate in Food & Beverages Production Service
- HACCP Food Safety Course
- Food Safety Level 1, Food Safety Level 2
- Foreign Languages: French & German
- Basic Cookery (3 months)
- Computer Classes
- Short Courses: Kitchen Management techniques & Mass Food Production
- Quality Customer Service

CONTACT DETAILS

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www.impactchefsacademy.com

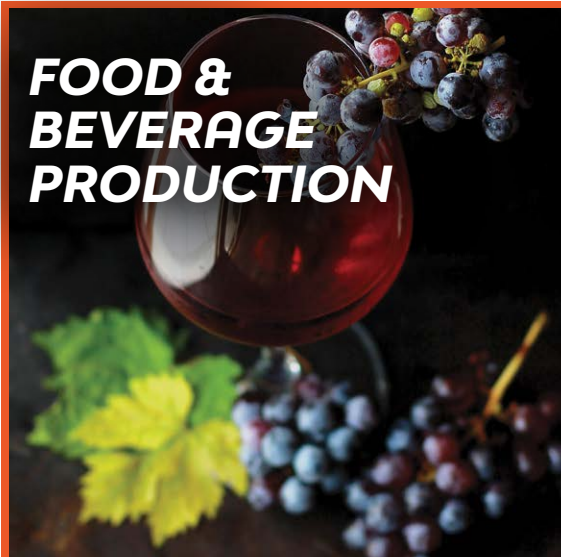
FOOD SAFETY & HYGIENE



Culinary Arts



FOOD & BEVERAGE PRODUCTION



Barista Training

Become a coffee connoisseur



IMPACT

CHEFS & HOSPITALITY ACADEMY

OUR VISION

To be a leading Culinary and Hospitality service provider in Africa

OUR MISSION

To offer the most reliable, committed and efficient customer based Hospitality services in



ADMISSION ONGOING

+254754888000

Email_info@impactchefsacademy.com

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UNI INDUSTRIES

VISION

To be the preferred foodservice solutions provider in East Africa, to local and international corporate brands and the local entrepreneurial base, across the bakery, hotel, resort, QSR, restaurant, supermarket, and laundromat verticals.

Uni Industries East Africa, established in 2016, aims to provide a complete foodservice solution across the East African region, with the ability to support our diversified customer base with their design, equipment supply, commissioning, and operational maintenance needs. With coverage in Kenya, Tanzania, Uganda and Rwanda, a purpose focused Sales Team for both local and international corporate brands and the world class entrepreneurs in the region and a well-trained and equipped Team of technicians, Uni Industries East Africa is the correct partner for all operators in the foodservice space across the bakery, hotel, resort, QSR, restaurant, supermarket, and laundromat verticals, who are looking for more than just an equipment provider. Premium quality products incorporated into industry leading solutions is what Uni Industries East Africa aims to deliver consistently.





**SOMMET
EDUCATION**

Bachelor's degree in International Hospitality Business (BBA)

Program benefits

Progressive and personalized learning

Practical immersion

Service, table art, kitchen & hotel operations using Glion luxury boutique hotel facilities. Contemporary gastronomy experience at Ducasse premises.

Real world management experiment

Applied Business Projects with industry partners.

Personalized learning path

Small classes & one-on-one attention from highly qualified faculty members.

Internships

Professional immersion & management practice.

Specializations

In-line with hospitality today in Luxury, Finance & Events.

Learn soft skills

Self-confidence, attitude, leadership & presentation.

<p>Personalized learning path</p> <ul style="list-style-type: none"> Luxury Experience Transformation 	<p>Global exchange opportunities to</p> <ul style="list-style-type: none"> London Marbella* Shanghai* 	<p>Experienced faculty</p> <p>90%</p> <p>of faculty members hold a Master or PhD</p> <p>13</p> <p>average years of industry experience</p>	<p>Globally ranked</p> <p>world #3</p> <p>for employer reputation in hospitality management (QS World University Ranking 2020)</p>
<p>Employability</p> <p>250+</p> <p>company visits per year</p> <p>98%</p> <p>of job-seeking Glion students having one or more employment opportunities on graduation day</p>	<p>International environment and opportunities</p> <p>93 nationalities</p> <p>90% international students</p> <p>15,100+ Glion alumni members</p> <p>35 students per class on average</p> <p>22 nationalities per class on average</p> <p>7.7 internship offers per student on average</p>		

Duration: 3.5 years, 7 semesters including two 6-month internships



*Opportunity to study this semester on international exchange at another Sommet Education campus



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BED LINEN

Foam Mattress, Spring Mattress, Mattress Protector Terry Membrane, Mattress Protector Quilted, Mattress Topper Feather, Mattress Topper Polyfil, Duvet Covers, Bedsheet, Feather Duvet, Polyfil Duvet, Pillow & Cushion, Pillow & Feather, Terry Pillow, Plain Pillow Protector, Pillow Case, Cushion Cover & Bed Runner.

BATH LINEN

Bath Sheet, Bath Towel, Hand Towel, Face Towel, Hammam Towel, Bath Mat, Bath Rug, Waffle Bathrobe, Terry Bathrobe, Terry + Waffle + Velour Bathrobe, Velour Bathrobe, Bathroom Slippers, Pool, Gym & Spa

TABLE LINEN

Experience elegant restaurant table linen rolls that exude sophistication. Choose from captivating colors, sizes, and shapes, including timeless plain, opulent satin band, and intricate damask rose patterns. Our 300cm wide table linen rolls can be easily customized to fit your unique design. Enjoy stain resistance and minimal shrinkage for long-lasting beauty. Elevate your dining experience with our exquisite collection.

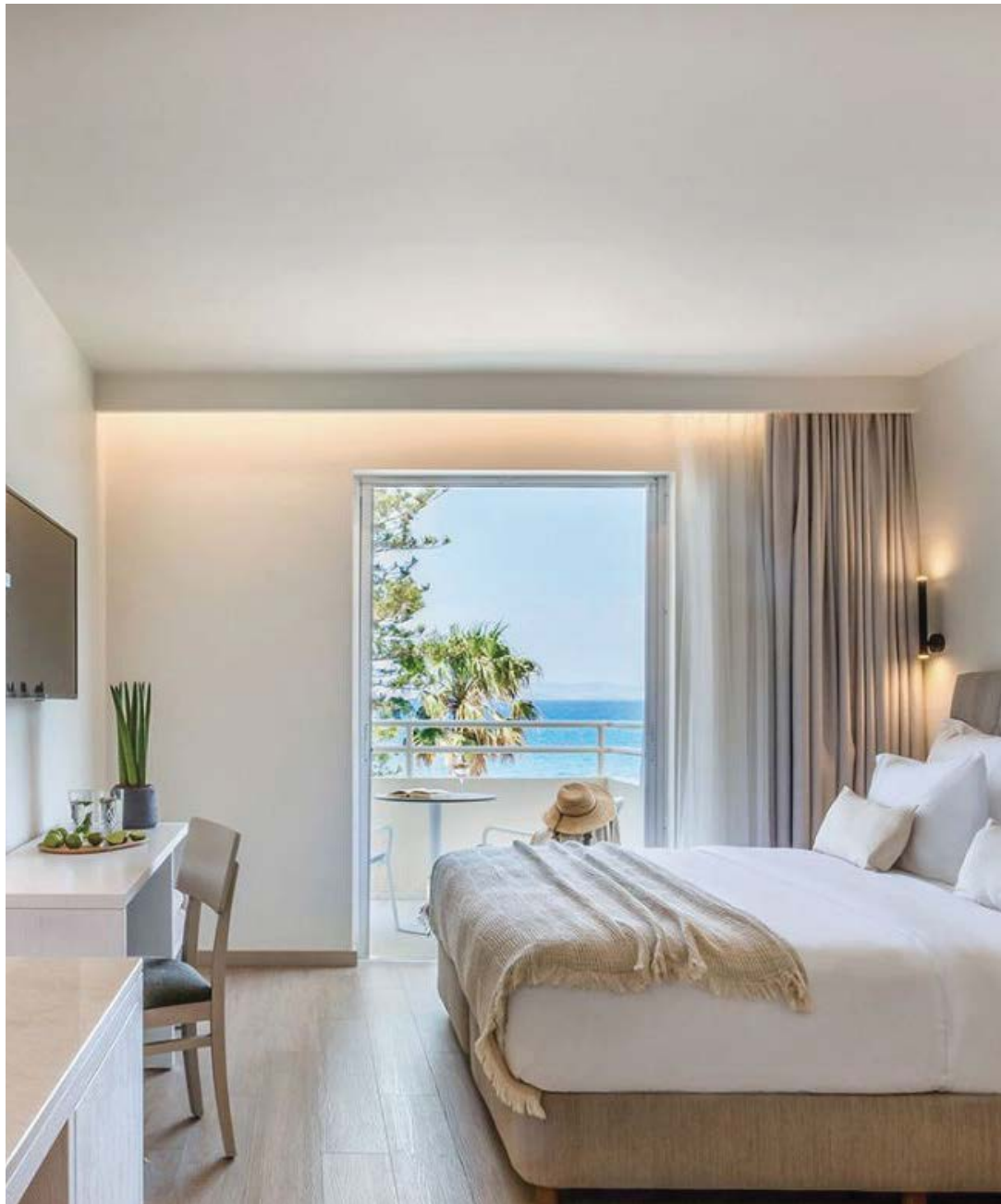
ROOM AMENITIES

Experience comfort and luxury with our Designer Collection room amenities. Inspired by the latest trends in interior design, our amenities offer effortless beauty and creative sophistication to your hotel room or home.

STAFF UNIFORMS

Elevate your brand image and showcase your team's professionalism with our Designer Collection staff uniforms. Inspired by the latest trends in fashion, our uniforms offer effortless beauty and creative sophistication to your staff's attire.

BED LINEN



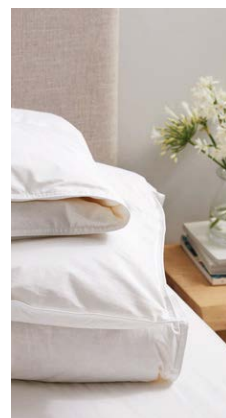
ENDEAVOUR LINEN LTD

Welcome to Endeavour Linen Limited, where we believe that every home deserves to be draped in luxury. Drawing inspiration from the rich culture and natural beauty of Kenya, our master craftsmen take pride in weaving together the finest raw materials to create exquisite linen that transcends time.

As you step into our world of modern luxury, you will be greeted by a breathtaking collection of linens that are both stylish and functional. From dreamy percales and intricately woven jacquards to textured blankets and vivid throws, our pieces are designed to transform your living space into a haven of comfort and elegance.

At Endeavour Linen Limited, we understand that every detail counts. That's why we offer a wide range of linens, from bright tablecloths and sumptuous bath towels to inspired objects that complete the well-appointed home. So, whether you're looking to add a pop of color to your living room or create a serene retreat in your bedroom, our linens are sure to elevate your space to new heights.

Come, experience the magic of luxury linen with Endeavour Linen Limited, and let us help you create a home that is both timeless and unique



BATH LINEN



TABLE LINEN



Satin band



Ivy Leaf



Designer range



Ivy Leaf



Plain



Checks



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Cocktail Table Cloth



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UNIFORMS

Kenya Office

Endeavour Linen Limited:

1003, Westside Towers, Lower Kabete Road, Westlands, Nairobi, Kenya.

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Email.: hiiten.mehta@endeavour-linen.com

3rd Floor, Above Credit Bank, Butere Road, Industrial Area, Nairobi, Kenya.

Mobile : +254 783 01 7474, Email.: sales@endeavour-linen.com | Kenya Factory

Zanzibar Office

Endeavour Linen Limited:

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Zanzibar, Tanzania.

Mobile : +255 777 01 7474 / +255 677 01 7474

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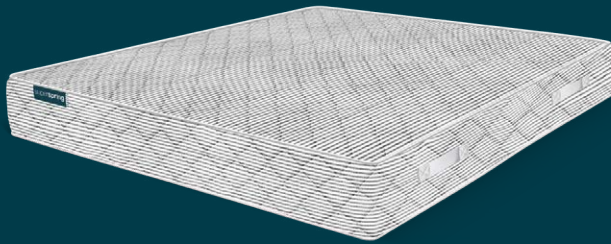
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Our Company's Values

- Integrity
- Reliable
- Inspiring
- Innovation
- Passionate

TOILETRIES AND AMENITIES

LINEN

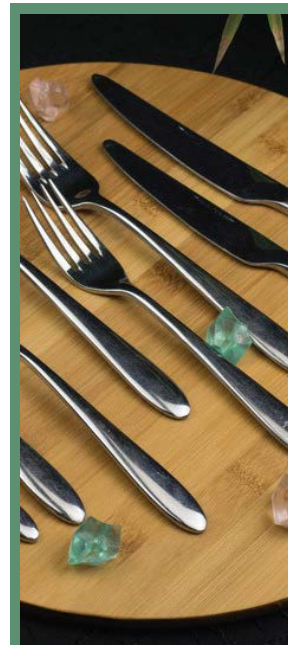
GLASSWARE

CROCKERY

CUTLERY



African Collection
Marula Soul
Pure Natural
Plain - Unbranded Range
Personalised





BACKGROUND



Bombolulu Workshops was formed in 1969 in Mariakani, in Coast Province by the Methodist Church, Ministry of Social Services, the private sector and Peace Corps to create employment for people with disability. It was then registered as a business entity under Cap 499, Section 14, of the Law of Kenya as Bombolulu Coast Workshops for the Handicapped. In the early 1970's the project was later transferred to the Association for the Physically Disabled of Kenya (APDK).

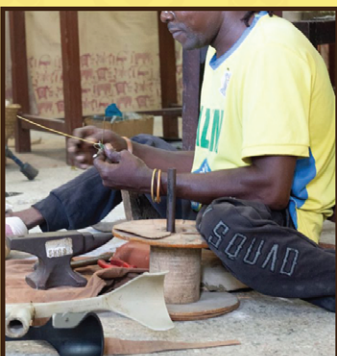
As a project of the Association for the Physically Disabled of Kenya (APDK), the project name was changed to Bombolulu Workshops and Cultural Centre and the project was relocated from Mariakani to Mombasa, to a location off the Mombasa/Malindi highway (Plot 118/Section 1, M.N.) thereafter the area adopted the name Bombolulu initially known as Nziwa la Ngo'mbe.

Mission

At the Coast Province, the Association for the Physically Disabled of Kenya (APDK) has a total of four (4) projects and all in their different ways pursue to accomplish the APDK Missions which is;

To enable persons with disabilities overcome their physical limitations and empower them economically and socially to become self-reliant and fully integrated members of their communities

Bombolulu Workshops effort towards this mission is through employment of over 50 disabled persons engaged in production of handicrafts namely Jewelry, woodcarving, and textile and leather/canvass bags, for both local and export market. Since its inception, the project has trained over 500 physically handicapped, blind and deaf persons in tailoring, jewellery making, leather work and woodcarving who have been reintegrated into their communities.



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Our Vision

To be a leading Management Consultancy and Training Firm in Africa

Our Mission

To meet Clients Satisfaction through Professionalism



LEADERSHIP & MANAGEMENT

Effective leadership goes beyond just making strategic decisions and driving results. It's about understanding the heart of your team, fostering a culture of empathy, and prioritizing listening.

Empathy in Leadership:

Empathy allows leaders to connect with their teams on a deeper level, creating a safe space where everyone feels seen and valued. It's about stepping into the shoes of others, understanding their perspectives, and acknowledging their feelings. This emotional intelligence skill not only strengthens team bonds but also boosts morale and motivation.

The Art of Listening:

Active listening is a cornerstone of empathetic leadership. It's not just about hearing words but fully comprehending the message, reading between the lines, and responding thoughtfully. When leaders listen, they signal respect and openness, encouraging team members to share ideas and concerns freely.

Fostering Collaboration:

A leader who embodies empathy and listening creates a ripple effect, promoting a collaborative environment where every voice matters. This inclusivity leads to diverse perspectives, innovative solutions, and a collective drive towards common goals. Team members feel empowered, valued, and more willing to contribute to the team's success.



LEADERSHIP & DEVELOPMENT

Leadership is about influencing and representing the subordinates: Many leaders mistake the position of Leadership to exploit, give commands, behave like a dictator, etc. To be an effective leader, one must be dedicated to the needs of his followers.

Every leader has two characteristics in terms of influence;

- He is going somewhere and,
- He can persuade others to go with him.

Influence by itself is not enough. That influence must be measured to determine its quality.



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Leadership is not just learned;

it is implemented: It is the experiences that shape us to be effective leaders. No two leaders apply the same principles in their policy execution.

Be fair in discipline, and have a vision:

"Where there is no vision, the people perish". Vision is one of the core Leadership Values. It is the dream and the direction of your organisation. It is what forms your company culture, guides your decisions, and helps you set and crush- your goals. It's what inspires others to follow you, work hard, and make a difference.

Leaders aren't born, they are made:

behavioral theory, however, believes that leadership is something that can be learned.

The time needed to learn varies from person to person, but the truth is that with time, experience, willingness, and practice, anyone can acquire the skills necessary to become a Leader.

Effective leadership is concerned about attitude.

Leadership is not a characteristic or trait. Controlling is not leadership. Management is not leadership. Leadership is Leadership.

In conclusion,

"Every time you are assigned a leadership task and you begin to feel incompetent, pray to The Almighty God To help you serve, guide and protect others as a Leader". Remember, you will not be there for Ever, one day you will exit the stage !!! Who will help you ?????

Enock Alumasi Makanga

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